

सायबर सेल
गुन्हे शाखा
पिंपरी चिंचवड



FASTag
Easy to Cruise

Vehicle Class

Car/Jeep/Van/Tat



- ❖ People can be tricked by sending fake messages appearing from genuine sources like banks, asking for personal or financial details or even their OTP in the name of FASTag registration
- ❖ बँकेकडून मेसेज आला आहे असे दर्शवून खोटे मेसेज पाठवले जातात. ज्यात **FASTag** नोंदविण्याच्या नावाखाली वैयक्तिक किंवा आर्थिक तपशिल किंवा **OTP** विचारून लोकांना फसविले जाऊ शकते.



Amogh @lamamogh · Dec 16, 2019

The email fastag.hdfcbank@insolutionsglobal.com is no better than the helpline phone no. i'm still waiting for the reply.

@HDFCBank_Cares , #FASTAG

Amogh @lamamogh · Dec 4, 2019

@HDFCBank_Cares , #FASTag

I Urgently need a replacement FASTag, I cannot get in touch with the concerned person to report my problem as the helpline no.

1800-120-1243 is perpetually busy for the last 3 days. the other HDFC no. are just not ready to listen to Listen. Pls Respond.



Sanket Electricals

Page · 123 like this · Contractor

29 Nov 2019 · ...VEHICLE TYPE VEHICLE NUMBER FASTAG CARD NUMBER THIS DOCUMENTS / DETAILS SEND ON onthespot.fastag@gmail.com Or virajpathak@gmail.com 9823017946 Rs. 300/- Fastag cost + Recharge Extra

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❖ As different banks are offering FASTag at different prices. Scammers can lure targets by offering discounts or cashback schemes asking people to transfer money or provide their details.

❖ जनतेला FASTag वर सवलत किंवा कॅश बॅक योजना दाखवून फसवणूक करत आहेत.

The screenshot shows a Paytm Mall order page for order number 5303753534. The page features a search bar at the top with the text "Search for a Product, Brand or Category". Below the search bar, there are navigation links for "Home", "My Orders", and "Order No. 5303753534". The main content area displays the order details, including the order number, date, and amount. A large red "SCAM?" warning is prominently displayed. The order is marked as "cancelled" and the refund amount is ₹ 500. The page also shows the order total and the refund amount. The background of the page is a blurred image of a road.

paytm
mall

Shop By Category All Search for a Product, Brand or Category My Orders No Items in the Bag

Home My Orders Order No. 5303753534

Order No. 5303753534
05 June 2018 6:22 am

SCAM? Order Total ₹ 500

Your item has been cancelled
Paytm FASTag
Sold By One 97-toll fastags
Quantity: 1

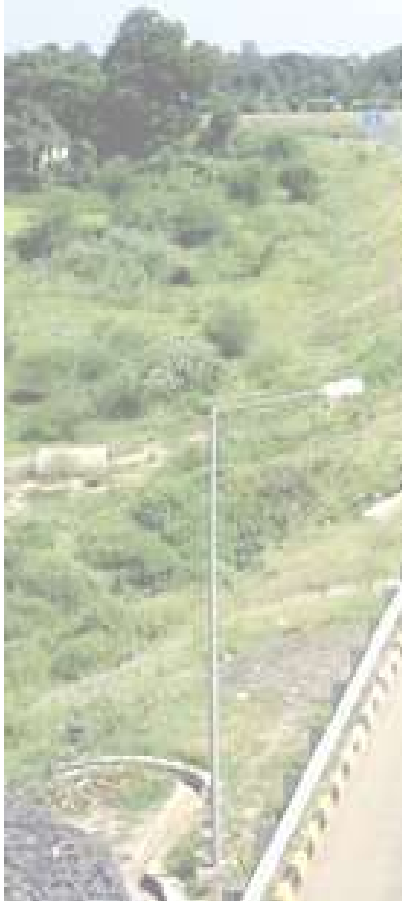
to: fastag@paytm.com,
fastag.upload@paytm.com ₹ 500
date: Thu, Jun 14, 2018 at 12:27 PM
subject: Order No: 5303753534
mailed-by: gmail.com

Refund has been processed on 25 Jun 2018
Refund amount ₹ 500

Your bank may take 7-14 days to credit balance in your account.

❖ As FASTag is based on RF id FASTag chips can be cloned and misused. There is also a possibility of copying FASTag data on air by the various devices available in the market.

❖ FASTag हा आर एफ आयडीवर आधारित असल्याने FASTag चीप क्लोन करून त्याचा गैरवापर केला जाऊ शकतो. त्याची सुरक्षितता बाळगणे गरजेचे आहे.



- ❖ Buy FASTag only from the approved agencies such as banks certified to issue FASTag, Toll plazas, Paytm and Amazon etc.
- ❖ FASTag प्रमाणित बँका, टोल प्लाझा, Paytm आणि Amazone या एजन्सिज् कडूनच खरेदी करा.



- ❖ Never share personal or bank related details on calls claiming to help register for FASTag activate wallet or provide FASTag at discounted rates.
- ❖ To avoid this kind of fraud, you must never reveal your details like UPI PIN, OTP, card details and other sensitive information to anyone. Always keep in mind that no banks call asking for your personal information.
- ❖ FASTag ॲक्टिवेट करण्यासाठी अथवा वॉलेट ॲक्टिवेट करण्यासाठी सवलतीच्या दरात FASTag देऊ असे कॉल आल्यास, अशा कॉलला वैयक्तिक किंवा बँकेशी संबंधित तपशील कधीही शेअर करू नका.
- ❖ या प्रकारची फसवणूक टाळण्यासाठी आपण आपला तपशील जसे की यूपीआय पिन, ओटीपी, कार्ड तपशील आणि इतर संवेदनशील माहिती कोणालाही उघड करू नये. नेहमी लक्षात ठेवा की कोणतीही बँक आपली वैयक्तिक माहिती विचारत नाहीत.

Beware ▶

Do not share card details or OTP with anyone

- ❌ Bank officials ask you to go to the bank for updates pertaining to card or account
- ❌ Never submit any details of UPI ID (like User ID and Password)
- ❌ Do not share internet banking credentials in phishing links



❖ In case of difficulties with FASTag directly contact or visit bank in-person to resolve the issues.

❖ Install only genuine applications for smart phones provided by NHAI. For example, My FASTag application available on Google play store has been launched by NHAI.

❖ FASTag संबंधी काही अडचणी असल्यास समस्या सोडविण्यासाठी थेट बँकशी संपर्क साधा किंवा भेट द्या

❖ गुगल प्ले स्टोअरवर उपलब्ध असलेले NHAI चे अस्सल MY FASTag हेच ॲप वापरा.



Thank You

धन्यवाद

